GUIDEWIRE PRACTICE

Guidewire Application Service offerings

Guidewire Application Portfolio

Consulting

Process Designing

Cloud Migration/Version Upgrade

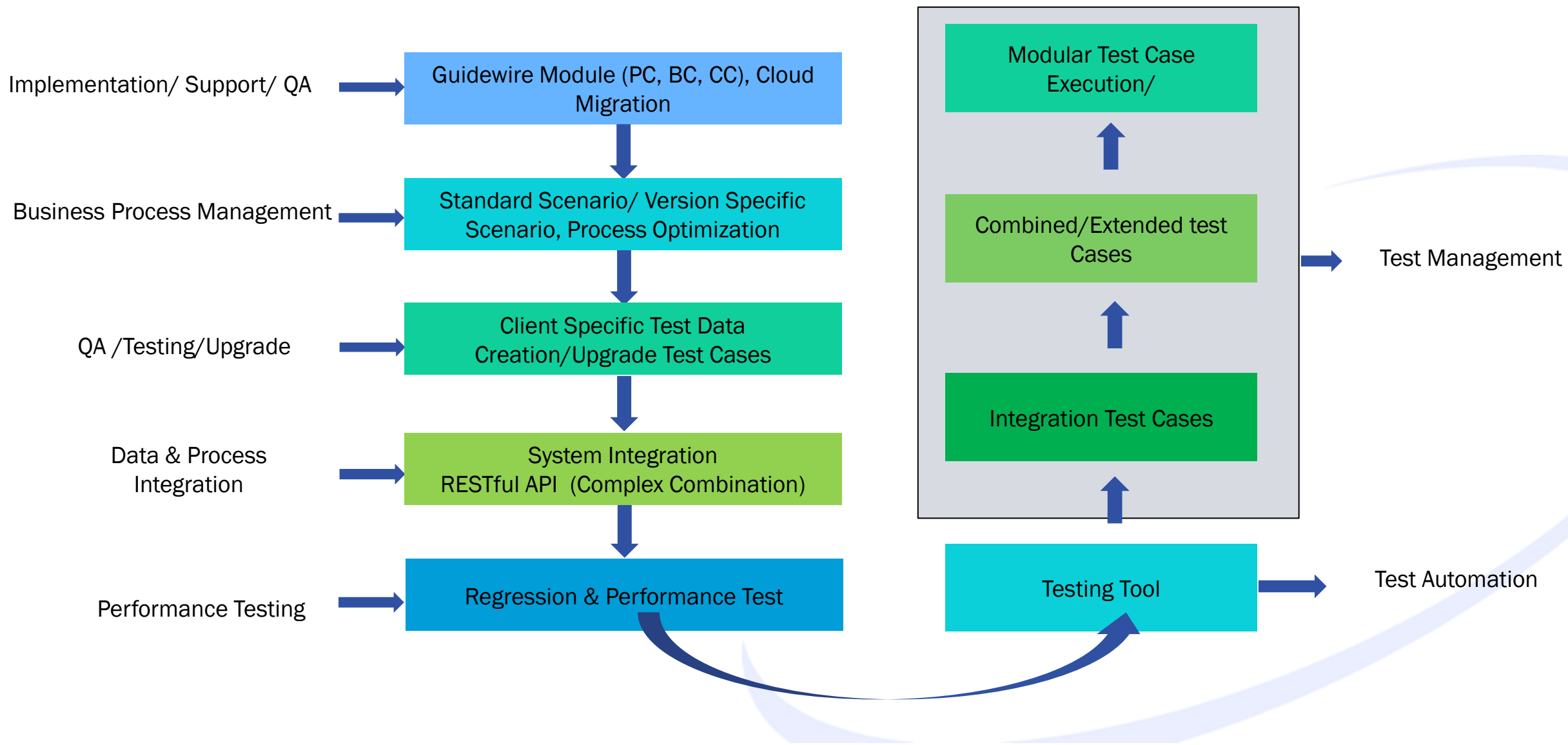Green Field Implementation

Testing

Post Implementation Service

❑ Orchestration of complex non-RESTful API

❑ Customer-friendly low-cost high performance cloud deployment of version 10.

❑ Low-cost cloud based modular deployment option for mid to small insurers.

❑ Performance monitoring and tuning for version 10 customers.

System Configuration & Validation

Business Process Optimization

Version & Release Management

Platform Optimization

Scalability & Security Validation

Data & Performance Validation

Release Management & Rate Management

Seamless Billing and Claim Process Management

Cost Validation

Guidewire Application Modular Services

Implementation/ Support/ QA → **Guidewire Module (PC, BC, CC), Cloud Migration**

Business Process Management → **Standard Scenario/ Version Specific Scenario, Process Optimization**

QA /Testing/Upgrade → **Client Specific Test Data Creation/Upgrade Test Cases**

Data & Process Integration → **System Integration RESTful API (Complex Combination)**

Performance Testing → **Regression & Performance Test**

Modular Test Case Execution/

Combined/Extended test Cases → Test Management

Integration Test Cases

Testing Tool → Test Automation

Guidewire Implementation Capability

Process Transformation

Business Analysts and Functional consultants capable of transforming business processes from on-premise to Cloud making cloud migration easy and futuristic.

Business Process Management Framework capable of designing robust future-state business process.

Program Management & DevOps

Supported by a team of DevOps professionals having wide experience and tools that reduces delivery volatility and cost. Makes deployment faster and predictable.

Integration & Data Migration

Technical expertise and team of Java, Gosu, .Net and RESTful API developers and Data Warehouse Practitioners making sustainable data models and cost-effective data integrations.

Quality Management

Testing practice having manual and automation testing easy. Provides Risk-based Modular testing approach for early defect detection.

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assuring outcomes

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Testing Service & Process
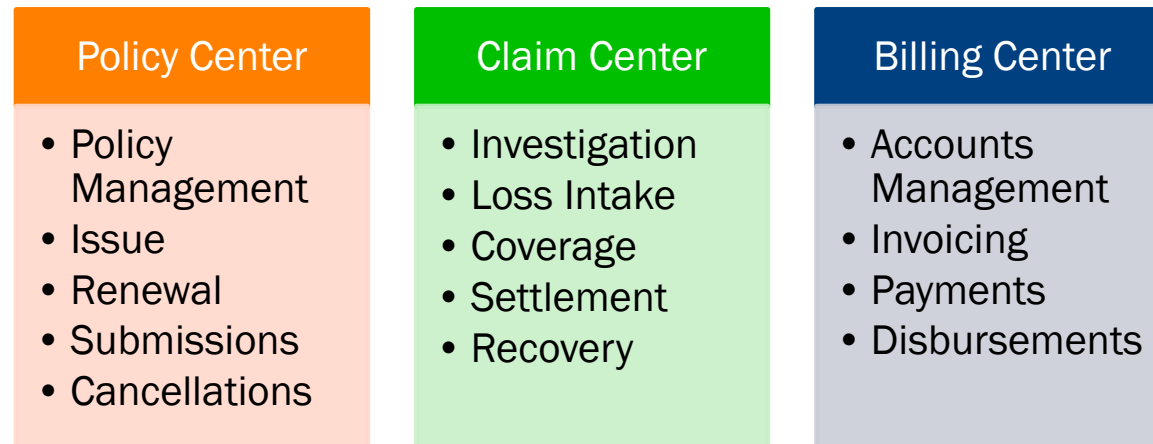
Testing Portfolio
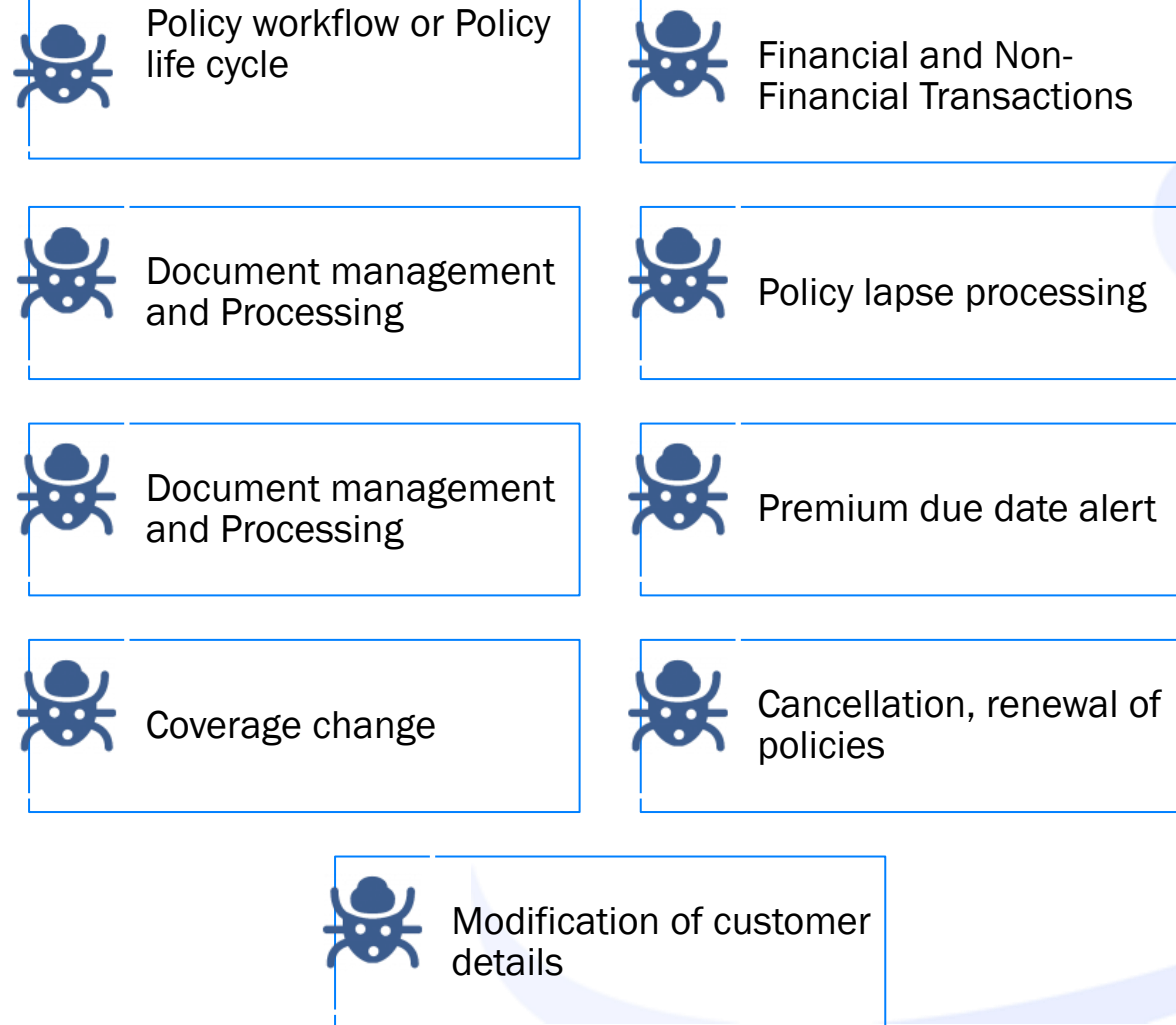

Testing Process Framework

Modular Testing

- Module based Test Cases based on system behavior.

- Pre-built Core Functional models, specific to Guidewire suite of products, to generate test cases.

- Use out-of-the-box functionalities.
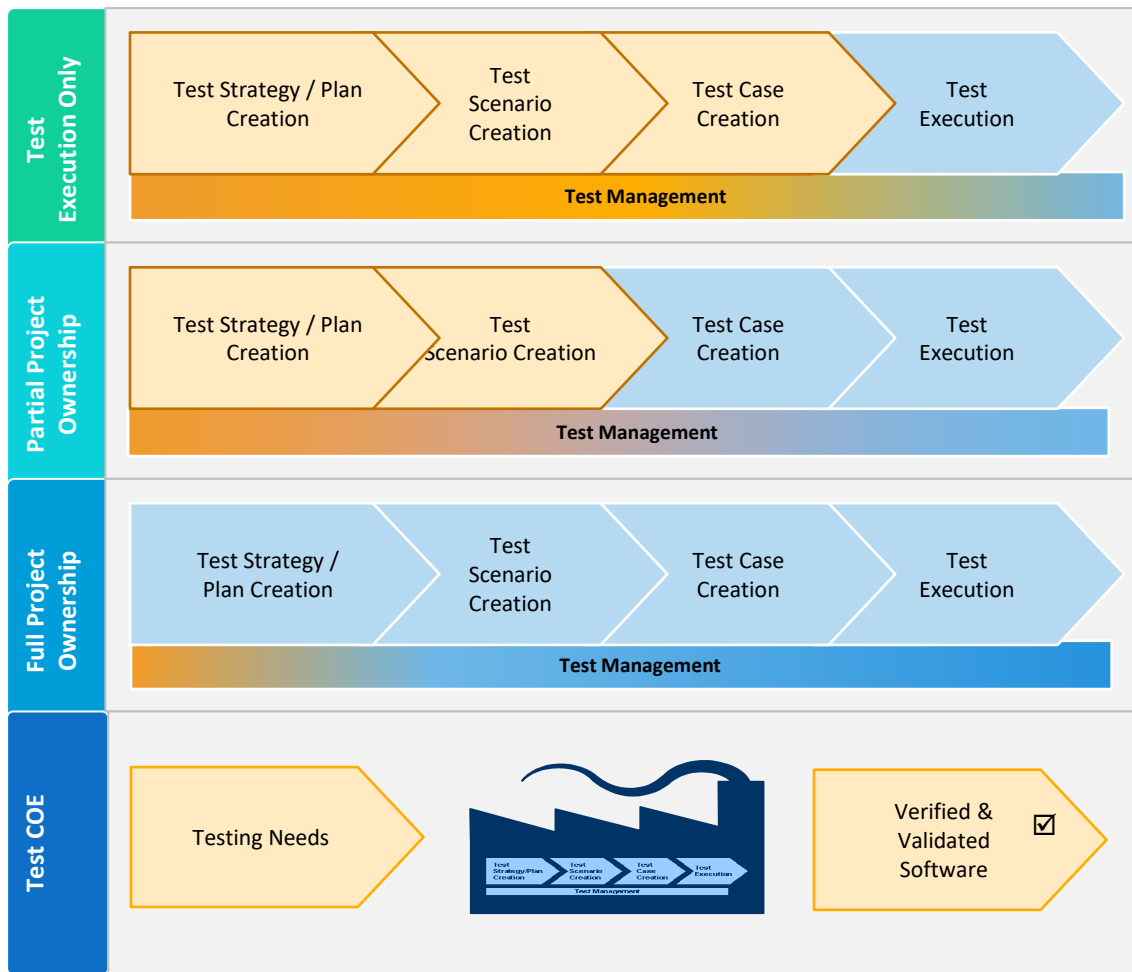
- Test scripts using Selenium

Policy Center	Claim Center	Billing Center
• Policy Management • Issue • Renewal • Submissions • Cancellations	• Investigation • Loss Intake • Coverage • Settlement • Recovery	• Accounts Management • Invoicing • Payments • Disbursements

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Sample Core Use cases for Test Case Generation

Policy workflow or Policy life cycle

Financial and Non-Financial Transactions

Document management and Processing

Policy lapse processing

Document management and Processing

Premium due date alert

Coverage change

Cancellation, renewal of policies

Modification of customer details

Application Testing Tools Expertise

Phases / Tools	Test Planning	Test Execution/Test Automation	Test Management/Defect Management	Performance Testing
Micro Focus	Quality Center (QC)	QTP (QuickTestPro)	Quality Center (QC)	LoadRunner
Rational Software (IBM)	Rational Test Manager	Rational Functional Tester	Rational Test Manager, Clear Quest	Rational Performance Tester
Borland|Segue		Silk Test	Silk Central Test Manager	Silk Performer
Open Source	JIRA	Selenium, SOAP UI(SOA Testing),WATIR	JIRA, Bugzilla	JMeter

Testing Delivery Model

Test Execution Only
- Test Strategy / Plan Creation → Test Scenario Creation → Test Case Creation → Test Execution
- Test Management

Partial Project Ownership
- Test Strategy / Plan Creation → Test Scenario Creation → Test Case Creation → Test Execution
- Test Management

Full Project Ownership
- Test Strategy / Plan Creation → Test Scenario Creation → Test Case Creation → Test Execution
- Test Management

Test COE
- Testing Needs → Verified & Validated Software ☑

Legend: ■ Client ■ Smart IMS

Key Benefits	Test Execution Only	Partial Project Ownership	Full Project Ownership	Test Center of Excellence
Optimized efforts and costs	★★★	★★★	★★★	★★★
Improve Resource Management / Utilization	★★	★★	★★	★★★
Free Up Internal Resource / SMEs	★	★★	★★	★★★
Improve Test Deliverable Quality		★★	★★★	★★★
Improve Regression Testing & Coverage		★	★★★	★★★
Improve Testing Process & Metrics			★★	★★★
Improve Planning & Estimation			★★	★★★
Maximize Automation Benefits			★★	★★★
Improve Knowledge Management			★	★★★

Legend: ★ Minor Benefit   ★★ Moderate Benefit   ★★★ Significant Benefit

Current Project

Support, Application Management Service for CDA GW v 8 and v10 Application:

- GW V8 on-premise Application Support
- GW V10 Deployed on AWS cloud.
- Supporting following lines of business:
    - Professional and Dental Business Liability
    - Commercial Property
    - Workers' Compensation
    - Employment Practice Liability
    - Business Overhead Expenses

Current Project Activities

- ➢ Guidewire Application Development and Maintenance

- ➢ Integration Development and Management

- ➢ QA & Testing

- ➢ Release Deployment

- ➢ BI Cognos Report Development

- ➢ Enterprise Data Warehousing and Database Management

- ➢ OpenText ExStream Application Support

- ➢ Hyland OnBase Application Support

- ➢ Batch Processes and Application Monitoring & Management

![SmartIMS — assuring outcomes]

Questions?

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